

Warranty

Ruckus Components warrants this product against defects in materials and craftsmanship for two (2) years from the original date of purchase by the original consumer and is non-transferable. This limited warranty is expressly limited to the repair or replacement of the original product, at the discretion of Ruckus Components, and is the sole remedy of the warranty.

All Ruckus Components products have an intended purpose, if the product is used outside of that purpose, the product will not be warranted and Ruckus Components cannot be held responsible for any damage that may occur due to misuse. It is the product users' responsibility to examine the product on a regular basis to determine the need for service or replacement.

What is not covered? (Exclusions)

- Periodic maintenance, repair and replacement of parts due to normal wear and tear.
- Defects or damages resulting from service, testing, installation, maintenance, or alteration.
- Damage or deterioration to the surface finish, aesthetics or appearance of the product.
- Ruckus Components products that have been used in for stunt riding or for commercial use.
- Damage from causes other than defects in materials and workmanship such as user's lack of skill, competence or experience.

What will Ruckus Components Do?

Ruckus Components, at its option, will at no charge repair, replace or refund the purchase price of any product that does not conform to this warranty. We may use functionally equivalent or new products.

Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or from one jurisdiction to another.

In no event shall Ruckus Components be liable for any loss, inconvenience or damage, whether direct, incidental, consequential or otherwise resulting from breach of any express or implied warranty or condition, of merchantability, fitness for a particular purpose, or otherwise with respect to this product except as set forth herein this document.

How to Obtain Warranty Service?

It is necessary to return the product to Ruckus Components for full inspection before any replacement under warranty can be deemed. Ruckus Components is not responsible for any transportation costs associated with warranty claims.

To obtain warranty service or information, please contact: info+warranty@ruckuscomponents.com and include the following: proof of purchase, a written description/photograph of the problem, and contact information